

**MOTION
APPS**

mSafe v4.0.1
For Treo 700w, 700wx, 750v

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mSafe v4.0.1

User Manual

for Windows Mobile 5 PocketPC

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Introduction

Welcome

mSafe enables you to lock your Treo device in certain situations:

- When it receives a special SMS message
- When wireless mode is disabled (i.e., the phone is turned off)- When phone lost network coverage
- When the SD card is removed

Its main purpose is in situations when your device is lost or stolen and you want to make sure that nobody can see confidential data stored on your device.

Thank you for choosing mSafe!

How to Reach Us

Customer satisfaction is our top priority, so if you have any questions, comments, suggestions, or requests, we would be happy to hear from you. Here's how to reach us:

Web: <http://www.MotionApps.com/support>

Mail: MotionApps
77 Dow Place, Suite 103
San Francisco, CA 94107, USA

Installation

The mSafe Package

The package should contain the following in the zip file:

- msafe_setup.exe file
- msafe_inst.cab file
- This Guide in PDF format

Installing Your Software

mSafe can be installed on Windows Mobile device in several ways. Please choose one that suite you best.

- You can run the “msafe_setup.exe” file on your desktop computer; with device connected to it through the USB cable and follow the on-screen instructions,
- You can transfer the “msafe_inst.cab” to the device manually (via ActiveSync, Bluetooth, IR), run it on the device and follow the on-screen instructions.
- You can download the “msafe_inst.cab” to the device OTA, run it on the device and follow the on-screen instructions

If you are unsure how to install an application on your mobile phone, please consult the manual that came with it.

Note: *Before installing mSafe on your device, make sure that you have deleted any previous versions of mSafe you may have.*

About the Evaluation Version

The evaluation version of mSafe is fully functional during the 7 days trial period. When the evaluation period of 7 days expires, mSafe will stop functioning until you enter a valid registration code. The evaluation version includes the full set of features as they are available in the full version. After registration the available set of features will be given according to the registration code purchased.

Activating

If you decide to purchase mSafe, you will need to activate it to enable all the features of the software after the trial period.

When you purchase mSafe, the activation code will be sent to you via e-mail. Please make sure that you have used the correct e-mail address during the purchase process.

To enter your activation code, run mSafe and choose the “Activate” option from the menu and an activation form will appear. Enter your activation code into the appropriate input field and follow the on-screen instructions.

If you do not have an internet connection on your mobile phone, you can activate mSafe through the connection on your desktop computer. In order to do that you need to have ActiveSync installed on your desktop computer. Connect your mobile phone to the desktop computer by USB sync cable and register as usual.

Using mSafe

Overview

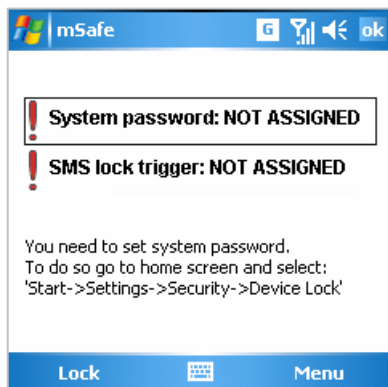
mSafe enables you to turn off and lock your Treo in certain situations:

- When it receives special SMS messages
- When wireless mode is off (i.e., phone is turned off)
- When phone lost network coverage
- When SD Card is removed from the slot

With mSafe you can also completely erase the content of your device and/or SD Card when it receives the special “wipe” SMS message.

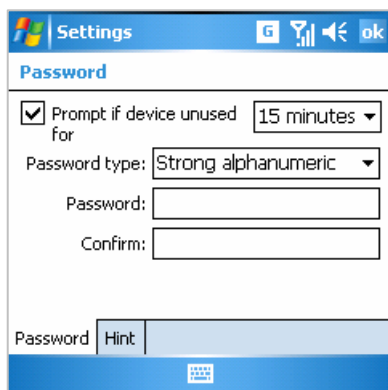
Its main purpose is in situations when your device is lost or stolen and you want to make sure that nobody can see confidential data stored on your device.

Using mSafe

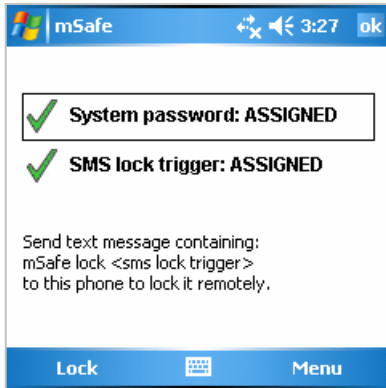


The main mSafe screen enables you to assign the unlocking (system) password, and SMS lock trigger. To lock your device by SMS you have to assign both system password and SMS lock trigger.

Lock trigger is used to lock your mobile phone by SMS. To learn how to assign SMS trigger read the “SMS Settings” paragraph on this document.



The system password is used to unlock your phone. To assign system password select the “System password: NOT ASSIGNED” button and mSafe will open system password dialog. On this dialog set the system password and select the “ok” button.



After configuring system password and SMS lock trigger you should see “System password: ASSIGNED” and “SMS lock trigger: ASSIGNED” on the main mSafe screen.

Configuring mSafe

The mSafe settings form is displayed when you select the Settings option from the main menu. If you have defined the system password the system will ask you to enter it before accessing the settings form.

Settings form has two tabs: “Lock settings” and “SMS settings”.

Lock Settings



Lock settings Tab allows you to configure under which circumstances mSafe will lock your Treo.

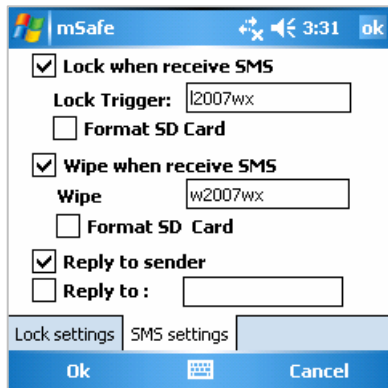
You can choose one or more options for locking your device using 3 checkboxes:

- On wireless mode off – when this option is active mSafe will lock your phone when it is turned off or when someone remove SIM card from it.
- On lost network coverage – when this option is active mSafe will lock your phone when it lost network coverage.
- When SD card is removed – when this option is active mSafe will lock your phone when someone remove SD card from it.

SMS Settings

You can configure mSafe to take some actions when it receives the SMS message containing a special text. The SMS message text should contain at least the following line:

mSafe lock <Lock Trigger>



There are two passwords you can define in mSafe: locking password and wipe password. When mSafe receives the SMS with the locking password, and “Lock when receive SMS” option is checked, it will instantly lock your Treo and make it unusable before entering the main system unlock password.

Also, when mSafe detects an incoming SMS message with the wipe password, it will perform hard reset which will erase all your data. Possible intruder will be able to use your device but all your confidential information will be erased.

Both for locking and wipe features you can additionally assign option to format storage card.

Once mSafe detects the lock or wipe SMS message it can inform you about the status of taken action by sending a response SMS message back to the sender of the locking or wipe request (“Reply to sender” option) or to a predefined phone number. To make mSafe respond to a predefined number, check the “Reply to” option and enter the full phone number to which you want to send the reply SMS message in the edit field next to this option. “Reply to sender” option may not work on all circumstances depending on your network provider.

You should never configure the same passwords for wipe and lock requests. If you do so, mSafe will always give precedence to wipe requests.

For example, if you define the lock trigger to be “**secure**” and the wipe trigger to be “**destruct**”, you can:

- Lock your Treo by sending an SMS message containing the text “**mSafe lock secure**” to it
- Completely erase the content of your device by sending an SMS message containing the text “**mSafe wipe destruct**” to it

NOTE: SMS messages are not case sensitive; you can mix lower case and upper case letters.

Quick Lock

There is the application named QuickLock that is installed with mSafe. You can use this application to lock your phone by single key press. In order to do this you need to assign some hardware key to QuickLock application.



To assign hardware key go to “Start->Settings->Buttons”, select desired hardware key from the list and select “QuickLock” program from the drop down list on the bottom of the screen.

Frequently Asked Questions

1. What does mSafe do?

mSafe locks or deletes your Treo when it receives a special SMS message or when your phone is powered off (wireless mode is off). Also, for additional security, mSafe can be configured to lock your device after it is reset, when the SD Card is removed, or manually.

2. Will mSafe work on my Treo?

Currently, mSafe v4.0 supports only Treo 700w, 700wx, 750v.

3. What if someone performs a hard reset?

All your data will be erased after a hard reset – so your data is safe.

4. How to lock my phone by SMS?

- a. Set the system password – on the main mSafe screen select the “System Password – NOT ASSIGNED” button, set the system password and select ok. Main mSafe screen should show “System Password – ASSIGNED” button.
- b. Set the SMS lock trigger – on the main mSafe screen select the “SMS lock trigger – NOT ASSIGNED” button, check the “Lock when receive SMS” option and enter the lock trigger. Close the settings screen and mSafe main screen should show the “SMS lock trigger – ASSIGNED” button.
- c. Send the SMS to your phone – send the SMS message “mSafe lock <SMS lock trigger> (do not type ‘<’ and ‘>’ characters). When your phone receives that SMS it should lock itself. Use system password to unlock it.

5. How to wipe my phone by SMS?

- a. Set the wipe trigger – from the main mSafe screen select “Menu->Settings->SMS settings”, check the “Wipe when receive SMS” option and enter the wipe trigger.
- b. Send the SMS to your phone – send the SMS message “mSafe wipe <wipe trigger> (do not type ‘<’ and ‘>’ characters). When your phone receives that SMS it should erase all data and restart itself.

Troubleshooting

mSafe normally does not require troubleshooting.

However, if you are experiencing problems please check the mSafe FAQ list or contact MotionApps technical support.

Contacting Technical Support

If you need to report a problem or request assistance when using this version of mSafe, please fill in the Support Request form on our Web site:

<http://www.motionapps.com/support>

To help us help you, please, be sure to include as much information, and as detailed description of your problem as possible.

Revision History

mSafe v4.0.1

- Support for Windows Mobile 6 devices.

mSafe v4.0

- Initial release for Windows Mobile 5 platform.